

**Limited-liability
partnership «KaR-Tel»**

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from 18.02.19 No. 123

city of Almaty
ul. Karasai batyra, d. 191 a
to Mr. A.G. Shki
k.t. 7051800022

Esteemed Anton Gennadievich!

TOO «KaR-Tel» (Hereinafter – the Company) hereby reports the following in response to your written inquiry of 12 February of the year 2019.

The Company is an Operator of cellular communication and Internet access services (hereinafter – Services) in accordance with the legislation of the Republic of Kazakhstan. The qualitative indicators of the internet network access Services (data throughput speed into data transmission networks, information packet losses, temporary delays in information packet transmission, reliability of information transmission) correspond to the recommendations of the ITU, of which the Republic of Kazakhstan is a member.

We report additionally that in accordance with the response of the Minister of Information and Communications of the RK of 25 April of the year 2018 to question No. 493339 of 19 April of the year 2018, in accordance with judicial decision No. 8140-18-00-2/2217 of the Yesil District Court of the city of Astana of 13.03.2018, measures have been adopted by the Ministry of Information and Communications of the RK to restrict access to YouTube for users of [*sic*] the territory of the Republic of Kazakhstan in the moment of the activities of the «Democratic Choice of Kazakhstan» organization, which was recognized as extremist and its activity on the territory of the Republic of Kazakhstan, including on internet resources functioning in the Kazakhstani segment of the Internet network, and other mass information media, in telecommunications networks, social networks, and messaging apps and video hosting services, as well as through the dissemination of informational materials, was prohibited.

In the event that additional questions should arise, please turn to the Group for processing the queries and claims of Clients at the number (727) 3500606 (ext. 11382).

Manager,

Group for processing the queries and claims of clients (*signature*) V. Litvinov

exec.: S. Baltina
tel.: (727) 3500606 (ext. 11382).